

# Renewal by Andersen®

**WINDOW REPLACEMENT**

an Andersen Company

## 2018 Preferred Customer Experience!!



### M&T Club Seat Tickets

As part of the 2018 Preferred Customer Experience Renewal by Andersen of WNY customers get to enjoy game day in the lap of luxury. M&T Club Seats provides a first-class environment that includes an exclusive indoor club with the following amenities;

#### **Upscale buffet**

#### **Top-shelf beverages**

In-seat beverage service

Plush, theater-style seating

Lounge area with dining tables

Access to club before and after the game

#### **Preferred parking**

Climate-controlled environment

View of HD Video board/Scoreboard

Coat check

#### **Club Seat Holder only entry gates**

HD televisions



# The Preferred Customer Experience

## Terms & Conditions



### M&T Club Seat Tickets & Preferred Parking Pass

The Preferred Customer Experience is exclusively for Renewal by Andersen of WNY customers only. M&T Club Seat tickets cannot be transferred to other relatives and/or friends.

M&T Club Seat tickets & preferred parking passes will be mailed out ahead of time. Customers also have the option of picking up M&T Club Seat tickets & preferred parking passes at the Rochester office located at 80 Newbury Street. Rochester, NY 14613.

**If** tickets are being held at "will-call," New Era Stadium requires a valid ID at Will-Call in order to receive your tickets the day of the game. **Please note that the name written on The M&T Club Seat tickets must match photo ID.**

M&T Club Seat tickets and parking passes distributed by Renewal by Andersen of WNY to its customers, and cannot, under any circumstance, be sold or otherwise distributed for sale.

### Fan Code of Conduct

Renewal by Andersen and its guests are subject to comply with all of New Era Stadium Policies and Procedures and the Buffalo Bills Fan Code of Conduct.

### Alcoholic Beverages

A guest may be requested to provide photo I.D. when ordering alcoholic beverages.

### Smoking

New Era Stadium is a smoke-free facility; there are no designated smoking areas in the stadium and re-entry is prohibited

#### Resources:

*New Era Stadium Policies & Procedures can be viewed at : <http://prod.static.bills.clubs.nfl.com/assets/pdf/Bills-Stadium-Guide-2017.pdf>*

*The Buffalo Bill's Fan Code of Conduct can be viewed at : <http://www.buffalobills.com/tickets/stadium/code-of-conduct.html>*

#### Should you have any questions please contact:

Danielle Coia

Office (585) 458-1220

Cell: (585) 705-3361 \* WEEKEND/EMERGENCIES **ONLY**

Christine Salamone

Cell: (585) 738-2079 \*SUNDAYS/EMERGENCIES **ONLY**

# Renewal by Andersen®

**WINDOW REPLACEMENT**

The Official Window  
& Patio Door  
of the



an Andersen Company

Welcome to the 2018 Preferred Customer Experience! Please provide your first, second and third choice games you wish to attend. A confirmation letter with further instructions will be mailed to your home and will indicate which game you will be attending based on your three choices.

**Please note all games are available on a first come first serve basis so please return form as soon as possible!**

→ **STEP 1:** Please print the first and last name as it appears on a valid ID of those attending the game.

Guest #1: \_\_\_\_\_ Guest #2: \_\_\_\_\_

→ **STEP 2:** Next, write a "1" for your first choice; "2" for second your choice and a "3" for your third choice in the designated box next to the games you wish to attend.

Buffalo Bills vs. LOS Angeles

September 16, 2018

@1pm

☐

Buffalo Bills vs. Tennessee\*

October 7, 2018

@1pm

☐

Buffalo Bills vs. New England

October 29, 2018

@8:15pm

☐

Buffalo Bills vs. Chicago\*

November 4, 2018

@1pm

☐

Buffalo Bills vs. Jacksonville\*

November 25, 2018

@1pm

☐

Buffalo Bills vs. New York\*

December 9, 2018

@1pm

☐

Buffalo Bills vs. Detroit\*

December 16, 2018

@1pm

☐

Buffalo Bills vs. Miami Dolphins\*

December 30, 2018

@1pm

☐

\*Subject to Flex Scheduling

→ **STEP 3:** If not done during your sales appointment, please submit form in one of following ways:

- Email Danielle at [Dcoia@RbADifference.com](mailto:Dcoia@RbADifference.com) with your first and last name, address, phone number and top three choices of games to attend.
- Mail this form back to 80 Newbury St. Rochester, NY 14613; please indicate "ATT DANIELLE" on front of the envelope.
- Call in your choices to our office headquarters at 585-458-1220 and ask for Danielle.

**PLEASE DO NOT LEAVE A MESSAGE!**

If you have any questions please do not hesitate to contact me at our Headquarters in Rochester, NY at 585-458-1220  
Email is the quickest and fastest way to get in touch with me ([Dcoia@RbADifference.com](mailto:Dcoia@RbADifference.com)).